

MR. TISSANA SORHIRUN



GENERAL INFORMATION

Date of birth: 24 May 1977

Age: 48 Years ago

525/290 Prachautit Road,
Thung kru, Bangkok 10140

Mobile: 081-396-2285

Email:
tissana2421@gmail.com

I have prepared this CV to introduce myself and highlight my professional experience, which I believe could be beneficial to your company. My work history is as follows:

- Asia Era One Co., Ltd. (Airport Rail Link) (April 2021 – February 2025): As a Train Crew Training Specialist, I developed and delivered comprehensive training programs, ensuring that staff members were well-prepared to meet operational standards.
- S.R.T. Electrified Train Co., Ltd. (SRTET) (Airport Rail Link) (September 2009 – April 2021): In my role as Train Crew Section Manager, I led a team in preparing duty rosters, coordinated operational requirements, and implemented disciplinary measures to enhance team performance.
- Bangkok Metro Co., Ltd. (Blue Line) (May 2003 – September 2007): As a Key Instructor and Train Crew Controller, I provided training to operators, supervised booking processes, and implemented solutions to improve operational efficiency.

My career in the railway industry began in 2003 and has continued to the present, totaling 22 years of experience. In both the Blue Line and Airport Rail Link projects, I was among the first Key Instructors, responsible for planning and conducting training programs for train drivers.

Beyond training, I have also contributed to various aspects of railway operations, including:

- Developing train operation plans
- Establishing safe and efficient operating procedures
- Designing workflows for train crew members
- Inspecting and maintaining railway equipment
- Preparing documentation related to train operations
- Reviewing and improving operational procedures and manuals
- Overseeing railway safety protocols

With my extensive experience in railway systems over the past 22 years, I am confident that my skills and knowledge will bring value to your company. I am eager to contribute to the advancement of railway systems in Thailand and would greatly appreciate your consideration of my CV

EXPERIENCE

ASIA ERA ONE CO., LTD. (AIRPORT RAIL LINK)

APRIL 2021-FEB 2025

Training Specialist

- Identify skill gaps and training requirements for employees.
- Create engaging and informative training manuals, guides, and presentations.
- Conduct workshops, seminars, and hands-on training sessions for employees.
- Use feedback and assessment tools to measure the success of training programs and make necessary adjustments.
- Work with managers, trainers, and other departments to align training programs with organizational goals.
- Keep detailed records of training activities, attendance, and employee progress.
- Offer continuous learning opportunities and resources to employees.
- Ensure that all training programs meet industry standards and regulatory requirements.

S.R.T. ELECTRIFIED TRAIN CO., LTD. (SRTET) (AIRPORT RAIL LINK)

MAY 2010-APRIL 2021

Train Crew Section Manager

- Ensuring preparation of duty rosters for the train staff, running the Train Driver Department.
- Coordinating operational requirements and training crew duties.
- I am participating in an internal meeting with the Operation Manager, Safety, Security & Quality Department.

Manager and others,

- Initiating disciplinary measures and reward programs
- Providing input into the training process.
- Supporting training according to his/her special field or the Train Driver, as required

MR. TISSANA SORHIRUN

- Monitoring Train Driver performances: by periodically accompanying the Train Driver to assess their performance

S.R.T. ELECTRIFIED TRAIN CO., LTD. (SRTET) (AIRPORT RAIL LINK)

SEP 2009-MAY 2010

Key Instructor for Train Operator

- Attended training class
- Training to Train operator
- Train Operator course assessment referees
- Train Crew Section Manager
- Producing the duty roster for Train Operators
- Supervising the booking on and booking off process for Train operators
- Allocating the Train Operators to the trains
- Consulting with Chief Controller (CCO), Line Controller (LCO) and Depot Controller (DCO)
- Giving instructions to Train Operators in coordinating with LCO/DCO
- Executing instructions and assignments from the Train Crew Manager
- Assuming the Train Crew Manager's duties if delegated
- Analyzing the cause of failures and giving suggestions for solutions

BANGKOK METRO CO., LTD. (SUBWAY TRAIN)

MAY 2003-SEP 2006
KEY INSTRUCTOR/ TRAIN CREW CONTROLLER

- Prepared training course for train operators.
- Attended training class
- Training to Train operator
- Train Operator course assessment referees
- Follow up their performance after training together with setting a roster for them
- Prepared report for management
- Supervising the booking on and booking off process for Train operators
- Allocating the Train Operators to the trains

MR. TISSANA SORHIRUN

- Consulting with Chief Controller (CCO), Line Controller (LCO) and Depot Controller (DCO)
- Giving instructions to Train Operators in coordinating with LCO/DCO
- Executing instructions and assignments from the Train Crew Manager
- Analyzing the cause of failures and giving suggestions for solution
- Training aboard experienced in Hongkong since first establishment of MRT

RIVERFRONT RESIDENCE

APR 2001-MAR 2003

Receptionist

- Responsible taking care of in-house guest
- Check-in/ Check-out process
- Telephone answering and handling take booking via telephone when needed

MANOHRA HOTEL

MAY 1999- APR 2001

Receptionist

- Responsible taking care of in-house guest
- Check-in/ Check-out process
- Telephone answering and handling take booking via telephone when needed

This is the place for a brief summary of your key responsibilities and accomplishments.

EDUCATION

RAMKHAMHAENG UNIVERSITY

1999-2003

Bachelor's Degree in Political Science

Minor Political Science

BANGKOK TECHNICAL CAMPUS

1996-1998

Diploma in Automobile

COMMUNICATION

- Excellent written and verbal communication skills
- Confident, and professional speaking abilities (and experience)
- Efficiency listener and persuasive speaker
- Competency in Speaking in public, to groups
- Excellent presentation and negotiation skills

LEADERSHIP

- Communicating goals so everyone understands them and their role in achieving them
- Positioning team members to use their talents optimally
- Promoting productivity and quality standards
- Motivating and inspiring everyone to do their best work
- Keeping team members on task, on schedule, and on budget
- Maintaining morale and workplace harmony